

Your praise and your criticism will help us to become even more perfect!

Thank you very much for ordering **Reference Materials of muva kempten GmbH**

We want to keep improving so we ask you for your help by completing the questionnaire and sending it back to us.

Fax: 0831 / 5290-197

e-mail: ringref@muva.de

Scope of Reference Materials

How satisfied are you with...					
Scope of matrices					
Scope of parameters					

Are there further requirements or suggestions for any reference material or parameter?

Quality of the RM and data sheets

How satisfied are you with...					
Quality of the material					
Quantity of the samples					
Homogeneity / stability					
Quality of the data sheets (clearness, understandability, information content)					
Price-performance ratio					

Do you have any suggestions for improvement?

Purchase order processing

How satisfied are you with...					
Order processing					
Processing and duration of shipment					
Packaging of the materials					

Do you have any suggestions for improvement?

Service

How satisfied are you with...					
Availability for questions					
Quality of advice					

Do you have any suggestions for improvement?

Are there any suggestions to become more perfect in general?

How did you find out about the reference materials of muva kempten GmbH?

- External database Exhibition Internet muva-newsletter Colleagues
 Other: _____

Would you recommend the reference materials of muva kempten GmbH?

- yes, gladly yes perhaps no

**Thank you very much for your help!
We are happy to receive your feedback outside of this questionnaire as well at any time!
Your team "EP/RM" of muva kempten GmbH**

To thank you for the participation in this survey, we will raffle a voucher worth of 75 euro among all received questionnaires!

Filling in your address is optional!

Company:	
Company:	
Street:	
Zip-code and city:	
Person to contact:	
Phone:	
Fax:	
E-mail:	